Sparkasse app: Change verification process

The following description applies to the operating system iOS. For other mobile operating systems, the procedure may differ slightly.
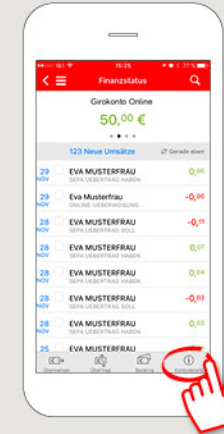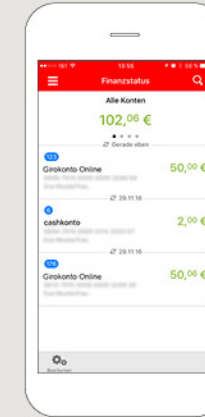
1 Start the Sparkasse app with a hint on the **app symbol** and enter your password.

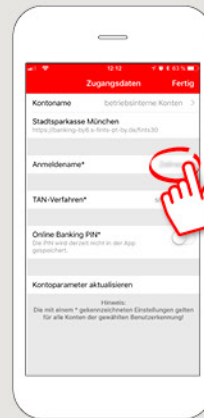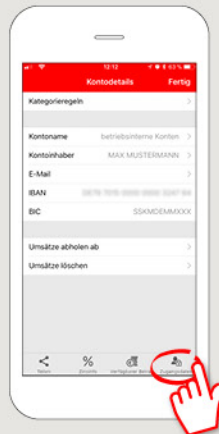On the Home screen, select **To financial overview ("Zum Finanzstatus")**.

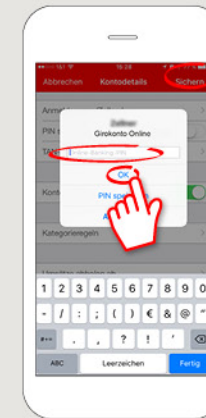**2** Select an **account**. Then **tap ("Kontodetails")**.

3 Select **Access data ("Zugangsdaten")** at the bottom right.

In the next step you can change the login name. Enter the login name for the new procedure that you received by letter from the Sparkasse.

4 Tip on "Change" **("Ändern")** to save the changed data. Enter your PIN to confirm and tap **"OK"**. Tap Done **("Fertig")** 2 times to return to the financial status.

Ready! From now on, you will receive your TANs via the new procedure if you register with the corresponding login name.