

# Sparkasse app: Change verification process

The following description applies to the operating system iOS. For other mobile operating systems, the procedure may differ slightly.

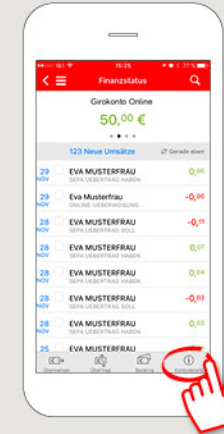
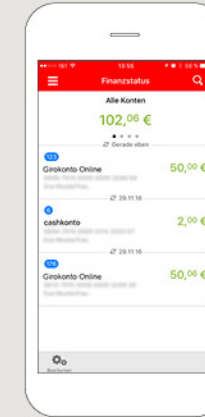
- 1 Start the Sparkasse app with a hint on the app symbol and enter your password.



On the Home screen, select To financial overview ("Zum Finanzstatus").

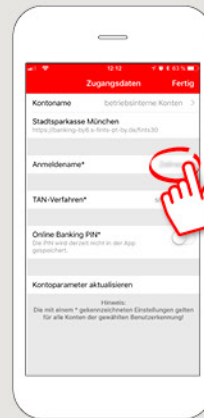
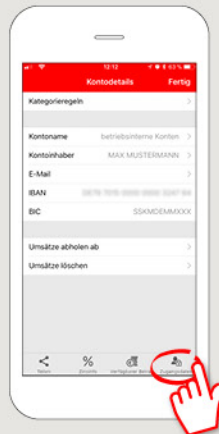


- 2 Select an account. Then tap ("Kontodetails").



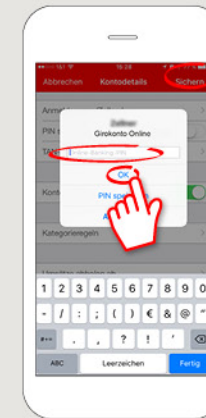
- 3 Select Access data ("Zugangsdaten") at the bottom right.

In the next step you can change the login name. Enter the login name for the new procedure that you received by letter from the Sparkasse.



- 4 Tap on "Change" ("Ändern") to save the changed data. Enter your PIN to confirm and tap "OK". Tap Done ("Fertig") 2 times to return to the financial status.

Ready! From now on, you will receive your TANs via the new procedure if you register with the corresponding login name.



DO YOU HAVE ANY QUESTIONS? WE ARE HAPPY TO HELP YOU.

Under the service number 0881 641-0 or via text chat, we are there for you around the clock.

Further information about online banking can be found at: [sparkasse-oberland.de](http://sparkasse-oberland.de)

Online Banking Support  
Phone: 0881 641-464 | Service hours: 24 h

You can find an overview of our branches under: [sparkasse-oberland.de/filialsuche](http://sparkasse-oberland.de/filialsuche)



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